



## North State Soccer Injury Relief Policy – 2025–26

### Purpose

North State Soccer recognizes that injuries are an unfortunate part of competitive sports. While club dues function like tuition and are generally non-refundable, we understand that serious injuries can impact a player's ability to participate for extended periods. This policy is designed to offer limited financial relief to families during those circumstances, while also ensuring the club can continue operating sustainably.

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### Eligibility Criteria

To be eligible for injury relief:

1. The injury must have occurred **during a sanctioned North State Soccer activity**, such as an official training session, game, or club-hosted event.
2. The injury must result in the player being **medically unable to participate for two (2) or more full calendar months**.
3. The family must provide **written medical documentation** from a licensed healthcare provider confirming:
  - The diagnosis
  - The date of injury
  - That the player is unable to participate in physical activity for the specified duration
4. The player's account must be in **good financial standing** at the time of the injury (i.e., no overdue payments).

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## Relief Details

- Qualifying families may receive a **waiver of up to two (2) months of club dues**.
- Dues relief will not be applied retroactively. The relief period will begin the **first full month after all required documentation has been submitted** and verified by the club.
- Relief applies only to **monthly club dues**. It does **not** cover:
  - Registration fees
  - Uniform costs
  - Video services fees
  - Travel fees
- If the player returns to training or games earlier than the projected recovery timeline, any waived months may be prorated or reversed.

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## Application Process

To request financial relief due to injury:

1. Visit our **Injury Relief Request Form** on our website under the NSS Parents Tab.
2. Fill out the **Injury Relief Request Form**, which includes:
  - Player name and team
  - Date and location of the injury
  - Description of how the injury occurred
  - Upload field for medical documentation from a licensed provider
3. Submit the completed form **within 15 days of the injury**.

The club will review the application and notify the family of the outcome **within 14 business days** of receiving all required information. Additional documentation may be requested before a final decision is made.

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### **Additional Information**

- The maximum waiver available under this policy is two (2) months.
- Each case is reviewed individually, and **approval is not guaranteed**.
- All decisions are made at the **sole discretion of NSS Board**.
- Players receiving financial relief are expected to remain in communication with their coach and team manager, and should not participate in soccer-related activities until cleared by a physician.